

Dear guests,

Thank you for your inquiry in our winter-break. Our campsite is closed from 03.11.2025 to 13.03.2026. In our winter break (restaurant is also closed), we can offer you an overnight stay in several periods on request and PRIOR RESERVATION. Our reservation team will be happy to send you an offer in advance. We ask for your understanding that overnight stays are NOT possible from Christmas to beginning of January. The following conditions apply to overnight stays in our winter break:



- Usually, there will be no staff on the campsite and our reception team will only be occasionally on the campsite to answer inquiries. If the reception is closed at your arrival, we can organize your check-in in advance, so that you can pass through the gate (license plate recognition). In this case, please send us your details, preferably via our request-form on our homepage <https://www.luxoase.de/en/rates-booking/booking> and an advance payment. We charge electricity for camping guests according to consumption, so we will send you your electricity bill by e-mail after your stay.

- Our spacious sanitary facilities on our campsite are closed in our winter break. For guests who would like to come to us during this period, we open up our rental bathrooms as family bathrooms without further charge. These facilities may be shared with other guests. Of course, it is also possible to rent a private bathroom subject to availability. All our rental properties (rental bathrooms, vacation rooms, apartments) are heated by underfloor heating. Should the heating break down, we ask for your understanding that it may happen that someone cannot immediately take care of the heating failure during our off-season. We will always strive for finding a solution as soon as possible.

- We will hand over a key in a key-safe so that you can get into the building where the rented bathrooms or other rented properties are located. We will send you the safe-code in advance. A mobile number in case of any questions will be displayed in our reception door.

- It is also possible to change camping gas bottles (also aluminium gas) as well as to book our wellness area in the winter break. You are welcome to contact us via WhatsApp, Signal or e-mail.

- There is no winter service on our entire facility. Therefore, we cannot accept any liability during this time. Our municipality usually clears snow up to the entrance of our campsite. Experience has shown that there is not much snow here. A snow shovel – in case of snow - is always available.

- The water and waste water connections at the pitches are not heated. Therefore, the fresh water is turned off at the end of the season, please collect your fresh water from the kitchen in the sanitary building.

- A room for disposal of chemical toilets will be open so that you can empty your toilet.

- Unfortunately, we cannot offer a bread roll service and the self-service store is closed in our winter break.

During the regular opening hours of LuxOase from March to October, we offer all the amenities of a 5-star campsite to our guests, starting with a fresh selection of baked bread and cake for breakfast, the latest daily newspapers, self-service store, a popular restaurant with delicious local and international meals, animation for kids and active guests during the vacation season, etc.

Kind regards and best wishes from Kleinröhrsdorf near Dresden

Your Lux family & the LuxOase team